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August 28, 2003
116 Lexington Avenue
Elmira, New York 14905-1907

Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20054

02-278

Re: CG Docket No. 03-123 FCC

Dear Sirs:

Thank you for the opportunity to comment on the above referenced document.

We strongly believe that telecommunications relay services (TRS) must have the same National Security Emergency Preparedness (NSEP) as local exchange carriers. People with speech and/or hearing problems must have access to telecommunications during times of crisis.

All of us recall the events of September 11, 2001-emergencies happen everywhere and anytime. Where we live the last month has seen periods of flood/storm damage and the blackout. One thinks these things happen elsewhere but this is not always the case.

On other issues raised in the notice of proposed rulemaking we feel that there should be minimum confidentiality requirements but will leave it to others to define what they should be. There is also a need to certify products and services that do not fit into either intrastate or interstate rules.

Thank you for the opportunity to comment.

Sincerely,

David Eichenauer

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